

## Accessing Your Insulin Pump, Sensor, and/or Meter Data at Home

In order to prepare for your clinic visit, please make sure to upload all your devices at home, and choose the option that is right for you to share your information:

1. If you are already sharing your data with our clinic, please **upload your pump/sensor before your clinic visit**, and we will have access to it.
2. If you are not already sharing your data, please start sharing by connecting to our clinic account using the appropriate sharing code below.
3. If you are not able to share, please **email your reports to [nscds@vch.ca](mailto:nscds@vch.ca) TWO days before your clinic appointment.**

If you are not sure how to upload at home, please review the following and/or contact the appropriate company for assistance.

### Insulin Pumps

#### Medtronic

- CareLink Personal website: [www.carelink.minimed.eu](http://www.carelink.minimed.eu)
- Customer support: 1-800-284-4416

#### Paradigm Veo™, 630G, 670G, 770G \*Pump Only\*

- Reports (14 day time period): *Adherence, Logbook, Device Settings Snapshot*

#### 670G or 770G \*Pump & CGM\*

- Reports (14 day time period): *Assessment & Progress Report, Weekly Review, Meal Bolus Wizard, Daily Reports, Device Settings Snapshot*

#### Omnipod

- Glooko website: [www.glooko.com](http://www.glooko.com)
- Sharing code: **northshoredec**
- Reports (14 day time period): *Summary, Logbook, Devices: Pump Profiles, Insights: Set & Site Change*
- Pump & Dexcom CGM – please also send Clarity reports (see below)
- Customer support: 1-800-591-3455

#### Tandem t:slim X2™

- Glooko website: [www.glooko.com](http://www.glooko.com)
- Sharing code: **northshoredec**
- Reports (14 day time period): *Summary, Logbook, Devices: Pump Profiles, Insights: Set & Site Change*
- Pump & Dexcom CGM – please also send Clarity reports (see below)
- Customer support: 1-877-801-6901

## **Continuous Glucose Monitors & Flash Glucose Monitors**

### **Dexcom G6®**

- Dexcom Clarity website: <https://clarity.dexcom.eu/>
- Reports (14 day time period): *Overview, Daily, AGP*
- Customer support: 1-844-832-1810

### **FreeStyle® Libre**

- LibreView website: <https://www.libreview.com/>
- Sharing code: **NS Diabetes**
- Reports (14 day time period): *Snapshot, Daily Log, Daily Patterns, AGP, Weekly Summary*
- Customer support: 1-855-632-8658

## **Blood Glucose Meters**

The latest blood glucose meters have an app and/or web-based program that allows for data to be viewed online and sent by email to the clinic.

### **LifeScan OneTouch Verio Flex®:**

- OneTouch Reveal® app: [www.onetouchreveal.ca](http://www.onetouchreveal.ca)
- Sharing code: **GTJCPR**
- Customer support: 1-800-663-5521

### **Ascensia / Bayer Contour® Next One:**

- Contour Diabetes app: <https://www.contournextone.ca/help-and-support>
- Customer support: 1-800-268-7200

### **FreeStyle Lite, InsuLinx, Precision Xtra, Precision Neo:**

- LibreView website: <https://www.libreview.com/>
- Sharing code: **NS Diabetes**
- Customer support: 1-855-632-8658

### **For other or older meters, or if you are not able to download your current meter:**

Please keep 2 weeks of written records (blood sugars, food, insulin doses, carb ratio, and ISF) and email the records to [nde@vch.ca](mailto:nde@vch.ca) prior to your appointment. An example logbook can be found here: <http://www.bcchildrens.ca/endocrinology-diabetes-site/documents/mdilogfill.pdf>

\*If your blood glucose meter connects with an insulin pump, uploading your insulin pump will provide adequate information and you do not need to upload your meter separately.