

# Response Flow Chart

**SUSPECT ABUSE NEGLECT AND/OR SELF-NEGLECT?** 

### ABUSE INDICATORS

Physical: (assault, sexual assault, physical restraint, physical coercion) bruises, welts, swelling, lacerations, punctures, fractures, restricted movement, repeated falls, internal injuries, burns, venereal disease, genital infections, vaginal/anal

Neglect/Self Neglect: malnourished, emaciated, dehydrated, confused, inappropriate clothing, squalor, under/over medicated, absence of required hearing, visual and mobility aids, skin sores, malodorous, no follow through on medical services, abandonment

Psychological: agitation, fearfulness (especially in presence of caregiver), low self-esteem, sleep disturbance, withdrawal, deference to caregiver

Financial: unpaid bills, change in living conditions, no money/food/clothes, absence of aids and services, refusal to spend money without agreement of caregiver, sudden appearance of previously uninvolved relatives, abrupt changes in will/accounts, forged signature, sudden debt accrual

SUSPECT COGNITIVE PHYSICAL, MENTAL **IMPAIRMENT?** 

AND

# NO

**REFER TO SOCIAL WORKER/** LTC CASE MANAGER

> **TREAT SUPPORT**

**FOLLOW THE DOMESTIC VIOLENCE PROTOCOL** 

## YES

**ASSESS:** 

IS THE ADULT **ABLE TO SEEK SUPPORT AND ASSISTANCE** ON THEIR OWN? Ask questions related to the suspected abuse and neglect and further assess the adult's capability, insight and judgment.

See RE:ACT Quick Assessment Guide.

YES

NO

**DESIGNATED RESPONDERS:** Social Worker; Mental Health Therapist; Continuing Care Case Manager; Program Manager/Pratice Consultant; Licensing Officer.

**REFER TO DESIGNATED RESPONDER CRIMES ARE** 

REPORTED TO POLICE

**DESIGNATED RESPONDER TO** REFERENCE RE:ACT MANUAL **FOR STAFF** 

**Every VCH** 

Employee has a Responsibility to Act in Situations of Abuse, Neglect and **Self-Neglect** 

**ADVISE** MOST RESPONSIBLE PHYSICIAN OF SITUATION AND **ACTIONS TAKEN** 

**DETERMINE IF** THERE IS A LEGAL REPRESENTATIVE

OR A POWER OF

ATTORNEY OR A COMMITTEE

MOST RESPONSIBLE **PHYSICIAN TO** REFERENCE RE:ACT QUICK ASSESSMENT **GUIDE** 

**DOCUMENT** AT EACH STEP

### CONFIDENTIALITY:

A person must not disclose or be compelled to disclose the identity of a person who makes a report or offers collateral information.

### **POLICE REPORTS:**

VCH is required by law to report to the police suspected crimes committed against adults that are unable to seek support and assistance on their own.

# **EMERGENCY IDENTIFICATION:**

It is necessary to act without delay in order to preserve the adult's life, prevent serious physical or mental harm, or to protect assets from significant damage or loss.





