

## Abbey Medical Supplies

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### Company Details

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**Name of Company:** Abbey Medical Supplies

**Main Location & Mailing Address:** 5-31813 South Fraser Way, Abbotsford, BC, V2T 1V4

**Website Address:** [www.abbeymedicalsupplies.com](http://www.abbeymedicalsupplies.com)

### Contact Information

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**Email:** [wayne\\_dahl@telus.net](mailto:wayne_dahl@telus.net)

**Telephone:** 604-850-1755, 1-800-251-8666

**Fax:** 604-855-0313

### Geographical Coverage ([map of regions](#))

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**Primary:** Region 3 - Fraser

**MISO Approved Dealer To:** Region 3 - Fraser

### Sales and Service

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**Hours of Operation:** Monday to Friday: 8:30am - 5:00pm, Saturday: 10:00am to 2:00pm

#### Scope:

- **Sales:** 2 outside sales reps
- **Maintenance:** 2 fully trained technicians
- **Rental:**
- **Consignment:**

#### Equipment Provided:

- **Wheelchairs:** All power & manual chairs, power tilt systems
- **Seating Service:** All major brands
- **Walking Aids:** All major brands
- **Lifts:** Patient lifts as well as stairlifts
- **Beds:** All major brands
- **Toilet and Bathroom:** All major brands, installation of grab bars (including into fiberglass enclosures)

### Credentials

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**Staff Skills:** Front end staff have been with Abbey Medical Supplies for the past 7 years- able to answer most questions right over the phone, excellent product knowledge, very good people skills and very quick response times to your needs.

**Professional Skills:** We have taken the training supplied by our suppliers, so that we can give you the best service possible. Our tech staff has gone to the service schools to keep up with their skills. Large service bay to service the equipment.

**Experience:** We have been in business for 25 years, serving the Lower Mainland. As the lower mainland has grown, so have we. We have expanded our lines of equipment to match up with the growing demand. We have 3 service men on site as well as our sales force has some service training as well to fix problems on the spot.

### Payment / Billing Options

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- **MISO (ICBC, Min of SS, WCB):**
- **PBC:**
- **DVA:**
- **NIHB:**
- **Other:** We have payments plan available as well.

### Why Choose Us:

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We started off as a small family business 25 years ago, with the owner being a paraplegic himself. He knew what he wanted and how he wanted to be treated, and that still carries over to today. We will do our best to give you

the service you deserve. We are willing to let you try out the equipment until the proper match is found for you. We have service man and sales people who are willing to come out to see you and make things work for you. Our sales staff is not commission based, so there is no worry that you will be sold something you don't need, just because it's more. With our staff being the best at what they do, and keeping up with the most current equipment, we know that you will get the best service, with the best products with just one stop.