Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
30/Jul/2025	Point Grey Seniors Care	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Point Grey Private Hospital Ltd	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
30/Jul/2025	Silverstone Care Centre	Care & Supervision	RCR Sec. 82 - Implementation of care plans	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
11/Jul/2025	Creekstone Care Centre	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
11/Jul/2025	Evergreen House	Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 48 - Advise on admission	North Vancouver	Extended Care	Vancouver Coastal Health Authority	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
23/Jun/2025	Columbus Residence	Medication Policies & Procedures Staffing	RCR Sec. 68 - Medication safety and advisory committee RCR Sec. 85 - Policies and procedures RCR Sec. 37 - Character and skill	Vancouver	Long Term Care	Columbus Long Term Care Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
23/Jun/2025	Haro Park Centre	Licensing	requirements ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Haro Park Centre	Licensee has addressed some	Review and monitor corrective
		Records and Reporting Sexual Abuse	maintained RCR Sec. 77 - Reportable incident RCR Sec. 52 - Harmful actions not permitted	_		Society	contraventions, corrective action plan required to be submitted to Licensing	action plan
20/Jun/2025	Dogwood Transitional Care Unit	Care & Supervision Records and	RCR Sec. 81 - Care plan needed if more than 30 day stay / 2 Allegations RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
13/Jun/2025	Fraserview Retirement Community Ltd.	Reporting Staffing	RCR Sec. 42 - Staffing coverage	Richmond	Long Term Care	Sylvia Warnke	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
13/Jun/2025	Holy Family Hospital	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Providence Health Care	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
13/Jun/2025	Windermere Care Centre	Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay		Long Term Care	Long Term Care Vancouver Coastal Health**	·	
	Re	Records and Reporting	RCR Sec. 77 - Reportable incident			, red.t.i		

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
13/Jun/2025	Point Grey Seniors Care	Records and Reporting	RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Point Grey Private Hospital Ltd	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Staffing	RCR Sec. 42 - Staffing coverage	Vancouver				
12/Jun/2025	Peggy's Place	Records and Reporting	RCR Sec. 77 - Reportable incident		Mental Health	The Kettle Friendship Society	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan, Follow up inspection
		Staffing	RCR Sec. 41 - Management and supervisory staff			·	required to be submitted to Licensing	required
29/May/2025	Windermere Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
29/May/2025	Silverstone Care Centre	Care & Supervision	RCR Sec. 82 - Implementation of care plans	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan	Follow up inspection required
		Medication Records and	RCR Sec. 70 - Administration of medication RCR Sec. 77 - Reportable incident	_			required to be submitted to Licensing	
		Reporting	New Sec. 77 - Reportable incluent					
20/May/2025	Evergreen House	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	North Vancouver	Extended Care	Vancouver Coastal Health Authority	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
09/May/2025	Silverstone Care Centre	Medication	RCR Sec. 70 - Administration of medication	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Corrective action plan submitted to Licensing, No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
06/May/2025	Inglewood Private Hospital	Care & Supervision Records and	RCR Sec. 82 - Implementation of care plans RCR Sec. 77 - Reportable incident	West Vancouver	Private Hospital	Baptist Housing Oak Bay Care Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
31/Mar/2025	Three Links Care Centre	Reporting Policies & Procedures	RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	Three Links Care Society	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
14/Mar/2025	Silverstone Care Centre	Care & Supervision Staffing	ACT Sec. 7 - Standards to be maintained RCR Sec. 52 - Harmful actions not permitted RCR Sec. 54 - General health and hygiene RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 37 - Character and skill	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan, Follow up inspection

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated					,	·	·	
12/Mar/2025	German Canadian Care Home	Physical, Equipment and Furnishing	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	German Canadian Benevolent Society of B.C.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
26/Feb/2025	Creekstone Care Centre	Care & Supervision Care & Supervision	RCR Sec. 50 - Continuing accommodation RCR Sec. 81 - Care plan needed if more than 30 day stay	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
07/Feb/2025	Louis Brier Home	Hygiene and communicable disease control	RCR Sec. 54 - General health and hygiene	Vancouver	Long Term Care	Jewish Home for the Aged of BC	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
07/Feb/2025	Crofton Manor	Hygiene and communicable disease control	RCR Sec. 54 - General health and hygiene	Vancouver	Long Term Care	WC Operating (British Columbia-1) GP Inc.	Corrective action plan submitted to Licensing	Resources provided, Review and monitor corrective action plan
07/Feb/2025	Dogwood Care Home	Care & Supervision	ACT Sec. 7 - Standards to be maintained RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver -	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
29/Jan/2025	Sunrise at Lonsdale Square	Care & Supervision Policies & Procedures Staffing	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 85 - Policies and procedures RCR Sec. 42 - Staffing coverage	North Vancouver	Long Term Care	SRZ North (North Vancouver) OpCo LP by its General Partner, SRZ North (North Vancouver) OpCo GP	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
02/Jan/2025	Dogwood Care Home	Policies & Procedures Records and Reporting	RCR Sec. 52 - Harmful actions not permitted RCR Sec. 85 - Policies and procedures RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
23/Dec/2024	Hollyburn House	Physical, Equipment and Furnishing	RCR Sec. 22 - Maintenance	West Vancouver	Long Term Care	WC Operating (British Columbia-1) GP Inc.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
16/Dec/2024	Crofton Manor	Hygiene and communicable disease control Physical, Equipment and Furnishing	ACT Sec. 7 - Standards to be maintained RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	WC Operating (British Columbia-1) GP Inc.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
03/Dec/2024	Silverstone Care Centre	Care & Supervision Care & Supervision Physical Facility Equipment & Furnishings	RCR Sec. 52 - Harmful actions not permitted RCR Sec. 54 - General health and hygiene RCR Sec. 19 - Monitoring, signalling and communications	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
19/Nov/2024	Columbus Residence	Licensing	ACT Sec. 7 - Standards to be maintained	Vancouver	Long Term Care	Columbus Long Term Care Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
12/Nov/2024	Christenson Village	Care & Supervision Neglect Abuse Staffing Staffing	RCR Sec. 54 - General health and hygiene RCR Sec. 52 - Harmful actions not permitted ACT Sec. 7 - Standards to be maintained RCR Sec. 37 - Character and skill requirements	Gibsons	Long Term Care	The Good Samaritan Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Follow up inspection required
08/Nov/2024	Louis Brier Hospital	Care & Supervision	ACT Sec. 7 - Standards to be maintained	Vancouver	Extended Care	Jewish Home for the Aged of BC	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
06/Nov/2024	Blenheim Lodge	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Long Term Care	Calling Foundation	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
25/Oct/2024	Turning Point Richmond Women's	Nutrition & Food Services Program Records and Reporting Staffing	RCR Sec. 62 - Menu planning RCR Sec. 55 - Program of activities RCR Sec. 89 - Record of complaints and compliance RCR Sec. 42 - Staffing coverage	Richmond	Substance Use	Turning Point Recovery Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
21/Oct/2024	German Canadian Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	German Canadian Benevolent Society of B.C.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Oct/2024	Turning Point Recovery Society - Vancouver	Medication Records and Reporting	RCR Sec. 70 - Administration of medication RCR Sec. 89 - Record of complaints and compliance	Vancouver	Substance Use	Turning Point Recovery Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
19/Sep/2024	Creekstone Care Centre	Medication	RCR Sec. 70 - Administration of medication	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
19/Sep/2024	George Pearson Centre	Neglect Abuse Staffing	RCR Sec. 52 - Harmful actions not permitted RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing, Licensee has addressed some contraventions, corrective	Review and monitor corrective action plan
16/Sep/2024	Dogwood Care Home	Care & Supervision Physical, Equipment and Furnishing Records and Reporting	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 34 - Lounges and recreation facilities RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
16/Aug/2024	Crofton Manor	Staffing Care & Supervision Records and Reporting Records and Reporting Records and Reporting Staffing Staffing	RCR Sec. 42 - Staffing coverage RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 77 - Reportable incident RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 83 - Nutrition plan RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	WC Operating (British Columbia-1) GP Inc.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	' ' ' '
16/Aug/2024	Lakeview Care Centre	Policies & Procedures Records and Reporting Staffing	RCR Sec. 60 - Dispute resolution RCR Sec. 77 - Reportable incident RCR Sec. 42 - Staffing coverage	Vancouver	Private Hospital	Bloom Limited Partnership	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	
30/Jul/2024	Holy Family Hospital	Emotional/Verbal Abuse Policies & Procedures	RCR Sec. 52 - Harmful actions not permitted RCR Sec. 85 - Policies and procedures	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Jul/2024	Casa Mia	Care & Supervision Care & Supervision Records and Reporting Staffing	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 82 - Implementation of care plans RCR Sec. 77 - Reportable incident RCR Sec. 41 - Management and supervisory staff	Vancouver	Long Term Care	Casa Mia Care Ltd	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
17/Jul/2024	Silverstone Care Centre	Care &	ACT Sec. 7 - Standards to be	Sechelt	Long Term Care	Silverstone Care Centre	Licensee has addressed some	Review and monitor corrective
		Supervision	maintained			Ltd.	contraventions, corrective action plan	action plan
		Medication	RCR Sec. 70 - Administration of				required to be submitted to Licensing	
			medication					
		Program	RCR Sec. 55 - Program of activities					
		Staffing	RCR Sec. 45 - Employee	†				
			responsible for activities					
12/Jul/2024	Crofton Manor	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	WC Operating (British	Licensee has addressed some	Resources provided, Review and
		Procedures	procedures			Columbia-1) GP Inc.	contraventions, corrective action plan	monitor corrective action plan
		Records and	RCR Sec. 77 - Reportable incident				required to be submitted to Licensing	
		Reporting						
11/Jul/2024	Dogwood Care Home	Care &	RCR Sec. 50 - Continuing	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	accommodation			Health**	Licensing	action plan
		Program	RCR Sec. 55 - Program of activities					
		Staffing	RCR Sec. 42 - Staffing coverage	1				
11/Jul/2024	Lakeview Care Centre	Records and	RCR Sec. 76 - Notification of illness	Vancouver	Private Hospital	Bloom Limited	Corrective action plan submitted to	Review and monitor corrective action plan, Notify other agencie: (i.e., RCMP, MCFD, PGT, funding agency)
, , .		Reporting	or injury			Partnership	Licensing	
		Staffing	RCR Sec. 37 - Character and skill					(i.e., RCMP, MCFD, PGT, funding
			requirements					
		Staffing	RCR Sec. 42 - Staffing coverage	_				age.rey/
10/Jul/2024	Central City Lodge	Physical Facility	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Providence Living	Corrective action plan submitted to	Review and monitor corrective
-,,	, , , , ,	Equipment &				Society	Licensing	action plan
		Furnishings						
05/Jul/2024	Villa Carital	Care &	RCR Sec. 57 - Access to persons in	Vancouver	Long Term Care	Villa Carital Society	Corrective action plan submitted to	Review and monitor corrective
, ,		Supervision	care			,	Licensing	action plan
		Policies &	RCR Sec. 85 - Policies and					· '
		Procedures	procedures					
		Records and	RCR Sec. 88 - Record of minor and					
		Reporting	reportable incidents					
05/Jul/2024	Dogwood Care Home	Care &	RCR Sec. 50 - Continuing	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	accommodation			Health**	Licensing	action plan
		Policies &	RCR Sec. 60 - Dispute resolution	_				
		Procedures	The trade of Dispute resolution					
19/Jun/2024	Evergreen House	Care &	RCR Sec. 50 - Continuing	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
	2.0.0.00	Supervision	accommodation			Health Authority	Licensing	action plan
		Care &	RCR Sec. 81 - Care plan needed if	1				Section plant
		Supervision	more than 30 day stay					
	I —	Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
07/Jun/2024	Silverstone Care Centre	Medication	RCR Sec. 70 - Administration of medication	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/May/2024	Dogwood Care Home	Physical Facility		Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
13/11/104// 2021	Dogwood care nome	Equipment &	furnishings	Vancouver	Long reim care	Health**	Licensing	action plan
		Furnishings	T. a. mem age					action plan
		Staffing	RCR Sec. 42 - Staffing coverage	-				
15/May/2024	German Canadian Care	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	German Canadian	Corrective action plan submitted to	Review and monitor corrective
	Home	Supervision	more than 30 day stay			Benevolent Society of	Licensing	action plan
		Physical,	RCR Sec. 21 - Equipment and	1		B.C.		
		Equipment and	furnishings					
		Furnishing		Wan a summer				
26/Apr/2024	Renfrew Care Centre	Nutrition & Food	RCR Sec. 64 - Food service	Vancouver	Long Term Care	Renfrew Seniors Village	Corrective action plan submitted to	Review and monitor corrective
		Services	schedule			3 LLP	Licensing	action plan
			RCR Sec. 67 - Eating aids and					
			supplements					
		Physical Facility	RCR Sec. 62 - Menu planning					
		Equipment &						
		Furnishings						
26/Apr/2024	Together We Can - Arise	Care &	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug	Corrective action plan submitted to	No further action required all
		Supervision	DCD Co. 04. Computer mondadif	-		& Alcohol Recovery &	Licensing, No further action required	contraventions have been
			RCR Sec. 81 - Care plan needed if			Education Society	all contraventions have been	addressed
12/Apr/2024	Amica West Vancouver	Care &	more than 30 day stay RCR Sec. 47 - Admission screening	Wost Vancouver	Long Term Care	Amica Senior Lifestyles	addressed Licensee has addressed some	Review and monitor corrective
12/Api/2024	Affilica West Valicouver	Supervision	NCN Sec. 47 - Admission screening	west valicouver	Long Term Care	Inc.	contraventions, corrective action plan	
		Care &	RCR Sec. 81 - Care plan needed if	1		inc.	required to be submitted to Licensing	action plan
		Supervision	more than 30 day stay				required to be submitted to Electising	
02/Apr/2024	Silverstone Care Centre	Care &	RCR Sec. 54 - General health and	Sechelt	Long Term Care	Silverstone Care Centre	Licensee has addressed some	Review and monitor corrective
, , ,		Supervision	hygiene			Ltd.	contraventions, corrective action plan	action plan, Follow up inspection
		Care &	RCR Sec. 81 - Care plan needed if	1			required to be submitted to Licensing	1 ' ' ' '
		Supervision	more than 30 day stay					
		Medication	RCR Sec. 70 - Administration of					
			medication					
		Neglect Abuse	RCR Sec. 52 - Harmful actions not					
			permitted					
		Policies &	RCR Sec. 74 When restraints may					
		Procedures	be used					
		Staffing	ACT Sec. 7 - Standards to be					
		0. 55	maintained	1				
		Staffing	RCR Sec. 37 - Character and skill					
		Ch-ff:	requirements	4				
		Staffing	RCR Sec. 42 - Staffing coverage					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
30/Mar/2024	George Pearson Centre	Medication	RCR Sec. 70 - Administration of	Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
			medication			Health**	contraventions, corrective action plan	action plan
		Staffing	RCR Sec. 42 - Staffing coverage				required to be submitted to Licensing	
30/Mar/2024	Dogwood Transitional	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
	Care Unit					Health**	Licensing	action plan, Follow up inspection
		Staffing	RCR Sec. 45 - Employee					required
			responsible for activities					
22/Mar/2024	Creekstone Care Centre	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Long Term Care	Creekstone Care Centre	No further action required all	No further action required all
		Supervision	care plans			Ltd.	contraventions have been addressed	contraventions have been
		Staffing	RCR Sec. 42 - Staffing coverage					addressed
20/Mar/2024	Dogwood Transitional	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
	Care Unit					Health**	Licensing	action plan
20/Mar/2024	Victory House	Care &	RCR Sec. 53 - Privacy	Vancouver	Mental Health	The Bloom Group	A health and safety plan is required to	Progressive compliance actions,
		Supervision				Community Services	be submitted	Review and approve health and
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not			Society		safety plan
		Abuse	permitted					
		Staffing	RCR Sec. 37 - Character and skill					
			requirements					
19/Mar/2024	Holy Family Hospital	Care &	RCR Sec. 57 - Access to persons in	Vancouver	ver Extended Care Providence Health Care Corrective action plan submitted to Re	Review and monitor corrective		
		Supervision	care				Licensing	action plan
		Policies &	RCR Sec. 60 - Dispute resolution				_	
		Procedures	'					
		Policies &	RCR Sec. 85 - Policies and	1				
		Procedures	procedures					
		Records and	RCR Sec. 77 - Reportable incident	1				
		Reporting	a production of the contract o					
11/Mar/2024	Braddan Private Hospital	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Private Hospital	Braddan Private	Corrective action plan submitted to	Review and monitor corrective
,,		Supervision	more than 30 day stay			Hospital Inc.	Licensing	action plan
11/Mar/2024	Villa Carital	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Villa Carital Society	Licensee has addressed some	Review and monitor corrective
,,	1	Procedures	procedures				contraventions, corrective action plan	action plan
		Records and	RCR Sec. 89 - Record of complaints	-			required to be submitted to Licensing	
		Reporting	and compliance				required to be submitted to Electioning	
20/Feb/2024	Creekstone Care Centre	Care &	RCR Sec. 81 - Care plan needed if	North Vancouver	Long Term Care	Creekstone Care Centre	Corrective action plan submitted to	Review and monitor corrective
20,100,202.		Supervision	more than 30 day stay		201.8 10111 0010	Ltd.	Licensing	action plan
		Policies &	RCR Sec. 85 - Policies and	1		Ltu.	Licensing	
		Procedures	procedures					
15/Feb/2024	Lynn Valley Care Centre	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Private Hospital	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
15,100,2024	Private Hospital	Supervision	care plans	Troncin varicouver	Invace Hospital	·	Licensing	action plan
	i iivate iiospitai	Policies &	RCR Sec. 85 - Policies and	1		i iospitai Ltu.	Licensing	
		Procedures	procedures					
		Triocedures	procedures					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
15/Feb/2024	Point Grey Private Hospital	Care & Supervision Policies & Procedures	RCR Sec. 57 - Access to persons in care RCR Sec. 85 - Policies and procedures	Vancouver	Private Hospital	4347 Investments Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
01/Mar/2024	Dogwood Care Home	Policies & Procedures	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
09/Feb/2024	Windermere Care Centre	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jan/2024	Pacifica Treatment Centre	Physical, Equipment and Furnishing	RCR Sec. 16 - Temperature and lighting	Vancouver	Substance Use	Pacifica Treatment Centre Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
05/Jan/2024	Fair Haven Homes Vancouver Lodge	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Long Term Care	Fair Haven Homes Society	Corrective action plan submitted to Licensing, No further action required all contraventions have been addressed	Review and monitor corrective action plan
27/Dec/2023	Lynn Valley Care Centre	Physical, Equipment and Furnishing Records and	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Reporting	RCK Sec. 77 - Reportable incluent					
22/Dec/2023	Creekstone Care Centre	Policies & Procedures	RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
19/Dec/2023	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home	Care & Supervision Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	S.U.C.C.E.S.S. Multi- Level Care Society	Corrective action plan submitted to Licensing	Licensee referred to expert or external agency for training or support
11/Dec/2023	Holy Family Hospital	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Nov/2023	Pinegrove Place	Records and Reporting	RCR Sec. 77 - Reportable incident	Richmond	Long Term Care	Mennonite Intermediate Care Home Society	Corrective action plan submitted to Licensing	Follow up inspection required
16/Nov/2023	Pacifica Treatment Centre	Care & Supervision	RCR Sec. 54 - General health and hygiene	Vancouver	Substance Use	Pacifica Treatment Centre Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Nov/2023	Amica Lions Gate	Medication Records and	RCR Sec. 68 - Medication safety and advisory committee RCR Sec. 77 - Reportable incident	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.		
		Reporting						

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
15/Nov/2023	Hamilton Village Care	Care &	RCR Sec. 82 - Implementation of	Richmond	Long Term Care	Buron Healthcare Ltd.	Corrective action plan submitted to	Review and monitor corrective
	Centre	Supervision	care plans				Licensing	action plan
10/Nov/2023	Banfield Pavilion -	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
	Vancouver General	Supervision	more than 30 day stay			Health**	th** contraventions, corrective action plan action plan	action plan
	Hospital	Records and	RCR Sec. 92 - How long records				required to be submitted to Licensing	
		Reporting	must be kept					
02/Nov/2023	Creekstone Care Centre	Care &	RCR Sec. 53 - Privacy	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
		Supervision				Ltd.	contraventions, corrective action plan	action plan
							required to be submitted to Licensing	
31/Oct/2023	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	more than 30 day stay			Health	Licensing	action plan
		Physical Facility	RCR Sec. 19 - Monitoring,					
		Equipment &	signalling and communications					
		Furnishings						
31/Oct/2023	OPAL by Element	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Care Pacific Holdings	Licensee has addressed some	Resources provided, Review and
		Supervision	more than 30 day stay			Ltd.	contraventions, corrective action plan	monitor corrective action plan
		Licensing	RCR Sec. 11 - Posting/advertising				required to be submitted to Licensing	
			licence/inspection record					
		Policies &	RCR Sec. 85 - Policies and	1				
		Procedures	procedures					
		Records and	RCR Sec. 85 - Policies and					
		Reporting	procedures					
		Staffing	RCR Sec. 42 - Staffing coverage					
30/Sep/2023	Banfield Pavilion -	Care &	RCR Sec. 54 - General health and	Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
	Vancouver General	Supervision	hygiene			Health**	contraventions, corrective action plan	action plan
	Hospital	Nutrition & Food	RCR Sec. 66 - Individual nutrition				required to be submitted to Licensing	
		Services	needs					
13/Sep/2023	German Canadian Care	Physical,	RCR Sec. 62 - Menu planning	Vancouver	Long Term Care	German Canadian	Licensee has addressed some	Review and monitor corrective
	Home	Equipment and				Benevolent Society of	contraventions, corrective action plan	action plan
		Furnishing				B.C.	required to be submitted to Licensing	
		Staffing	RCR Sec. 42 - Staffing coverage					
03/Aug/2023	Lynn Valley Care Centre	Program	RCR Sec. 55 - Program of activities	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Records and	RCR Sec. 70 - Administration of	1				
		Reporting	medication					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
28/Jul/2023	St. Jude's Anglican Home	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Supervision	maintained			Home Society	Licensing	action plan, Follow up inspection required
		Neglect Abuse	RCR Sec. 52 - Harmful actions not					
			permitted					
		Staffing	RCR Sec. 42 - Staffing coverage					
19/Jul/2023	Haro Park Centre	Records and	RCR Sec. 89 - Record of complaints	Vancouver	Long Term Care	Haro Park Centre	Corrective action plan submitted to	Review and monitor corrective
		Reporting	and compliance			Society	Licensing	action plan
		Staffing	RCR Sec. 45 - Employee					
			responsible for activities					
19/Jul/2023	Victory House	Physical Facility	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group		
		Equipment &				Community Services		
		Furnishings				Society		
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
18/Jul/2023	Minoru Residence	Care &	RCR Sec. 82 - Implementation of	Richmond	Extended Care	Vancouver Coastal		
		Supervision	care plans			Health		
		Hygiene and	RCR Sec. 54 - General health and					
		communicable	hygiene					
		disease control						
18/Jul/2023	St. Jude's Anglican Home	Physical,	RCR Sec. 30 - Physical	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Equipment and	requirements of bathrooms			Home Society	Licensing	action plan
		Furnishing						
		Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					
18/Jul/2023	Three Links Care Centre	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Three Links Care Society	No further action required all	No further action required all
		Procedures	procedures				contraventions have been addressed	contraventions have been
		Records and	RCR Sec. 77 - Reportable incident					addressed
		Reporting						
18/Jul/2023	Windermere Care Centre	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
			maintained			Health**	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 77 - Reportable incident				required to be submitted to Licensing	
		Reporting						
18/Jul/2023	Victory House	Physical Facility	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group	Licensee has addressed some	Review and monitor corrective
		Equipment &				Community Services	contraventions, corrective action plan	action plan, Follow up inspection
		Furnishings		-		Society	required to be submitted to Licensing	required
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting		1				
		Staffing	RCR Sec. 44 - Food services					
			employees					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
27/Jun/2023	Eagle House	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	Hollyburn Family	Licensee has addressed some	Review and monitor corrective
		Supervision	more than 30 day stay		Residential	Services Ltd	contraventions, corrective action plan	action plan, Notify other agencies
		Hygiene and	RCR Sec. 54 - General health and				required to be submitted to Licensing	(i.e., RCMP, MCFD, PGT, funding
		communicable	hygiene					agency), Follow up inspection
		disease control						required
		Physical,	RCR Sec. 21 - Equipment and					
		Equipment and	furnishings					
		Furnishing]				
		Physical,	RCR Sec. 22 - Maintenance					
		Equipment and						
		Furnishing						
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
		Records and	RCR Sec. 78 - Records for each					
		Reporting	person in care					
27/Jun/2023	Evergreen House	Staffing	RCR Sec. 45 - Employee	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
			responsible for activities			Health Authority	Licensing	action plan
1/Jun/2023	Broadway Pentecostal	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Broadway Pentecostal	Licensee has addressed some	Review and monitor corrective
	1 -	Supervision	more than 30 day stay	S		Care Association	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness				required to be submitted to Licensing	
		Reporting	or injury					
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees					
10/May/2023	Baptist Housing (Baptist	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Long Term Care	Baptist Housing (Baptist	Licensee has addressed some	Review and monitor corrective
	Housing Oak Bay Care	Supervision	more than 30 day stay			Housing Oak Bay Care	contraventions, corrective action plan	action plan
	Society)	Policies &	RCR Sec. 60 - Dispute resolution			Society)	required to be submitted to Licensing	
		Procedures						
03/May/2023	Hamilton High Street	Care &	RCR Sec. 54 - General health and	Richmond	Long Term Care	Hamilton High Street	Licensee has addressed some	Review and monitor corrective
	Residence Inc.	Supervision	hygiene			Residence Inc.	contraventions, corrective action plan	action plan, Follow up inspection
		Care &	RCR Sec. 81 - Care plan needed if				required to be submitted to Licensing	required
		Supervision	more than 30 day stay					
		Records and	RCR Sec. 77 - Reportable incident					
		Reporting						
03/May/2023	North Shore Private	Staffing	RCR Sec. 37 - Character and skill	North Vancouver	Private Hospital	North Shore Private	No further action required all	No further action required all
	Hospital Ltd.		requirements	THOREM VAINES AVE.		Hospital Ltd.	contraventions have been addressed	· · · · · · · · · · · · · · · · · · ·
	, , , , , , , , , , , , , , , , , , ,							addressed

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
03/May/2023	Royal Arch Masonic	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Royal Arch Masonic	Licensee has addressed some	Review and monitor corrective
	Homes Society	Supervision	more than 30 day stay			Homes Society	contraventions, corrective action plan	action plan
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				required to be submitted to Licensing	
			permitted					
		Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					
01/May/2023	Pacifica Treatment	Policies &	RCR Sec. 85 - Policies and	Vancouver	Substance Use	Pacifica Treatment	Corrective action plan submitted to	Review and monitor corrective
	Centre Society	Procedures	procedures			Centre Society	Licensing	action plan
22/Mar/2023	Totem Lodge	Care &	RCR Sec. 52 - Harmful actions not		Extended Care	Vancouver Coastal	No further action required all	No further action required all
		Supervision	permitted			Health	contraventions have been addressed	contraventions have been
		Staffing	RCR Sec. 42 - Staffing coverage					addressed
10/Mar/2023	Lynn Valley Care Centre	Policies &	RCR Sec. 48 - Advise on admission	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
	<u>'</u>	Procedures				Hospital (1985) Ltd.	Licensing	action plan
		Staffing	RCR Sec. 37 - Character and skill					·
			requirements					
		Licensing	ACT Sec. 7 - Standards to be					
			maintained					
21/Feb/2023	Evergreen House	Staffing	RCR Sec. 40 - Continuing	North Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
			monitoring of employees			Health Authority	contraventions, corrective action plan	action plan
		Staffing	ACT Sec. 7 - Standards to be			· ·	required to be submitted to Licensing	·
			maintained					
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
9/Feb/2023	Creekstone Care Centre	Licensing	ACT Sec. 7 - Standards to be	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
			maintained			Limited Partnership	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness			· ·	required to be submitted to Licensing	· ·
		Reporting	or injury					
9/Feb/2023	Evergreen House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
			permitted			Health Authority	Licensing	action plan
07/Feb/2023	Railway House	Care &	RCR Sec. 83 - Nutrition plan	Richmond	Mental Health	Greater Vancouver	Licensee has addressed some	Review and monitor corrective
, ,		Supervision	· ·			Community Services	contraventions, corrective action plan	action plan
		Care &	RCR Sec. 54 - General health and	1		Society	required to be submitted to Licensing	
		Supervision	hygiene				2.00.101.10	
		Care &	RCR Sec. 81 - Care plan needed if	1				
		Supervision	more than 30 day stay					
		Program	RCR Sec. 65 - Participation by	1				
			persons in care					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
11/Jan/2023	Villa Cathay Care Home	Medication	RCR Sec. 70 - Administration of	Vancouver	Long Term Care	Villa Cathay Care Home	Licensee has addressed some	Follow up inspection required
		NA a di a a ti a u	medication RCR Sec. 68 - Medication safety	-		Society	contraventions, corrective action plan	
		Medication	and advisory committee				required to be submitted to Licensing	
		Medication	RCR Sec. 72 - Return of medication	-				
		ivieuication						
22/Dec/2022	Creekstone Care Centre	Policies &	to pharmacy RCR Sec. 85 - Policies and	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
22/060/2022	Creekstorie Care Ceritie	Procedures	procedures	Valicouver	Long Term Care	Limited Partnership		action plan
		Care &	RCR Sec. 83 - Nutrition plan	-		Lillined Farthership	required to be submitted to Licensing	
		Supervision	New Sec. 83 - Nutrition plan				required to be submitted to Licensing	
22/Dec/2022	Youville Residence	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Providence Health Care	Corrective action plan submitted to	Review and monitor corrective
22/000/2022	Touville Residence	Procedures	procedures	Vancouver	Long Term care	Trovidence ricaltir care	Licensing	action plan
07/Dec/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 21 - Equipment and	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
07/DEC/2022	Lyiiii valley care centre	Equipment and	furnishings	Valicouver	Long Term Care	Hospital (1985) Ltd.	Licensing	action plan
		Furnishing	Turnishings			1105pital (1363) Ltd.	Licensing	
07/Dec/2022	St. Jude's Anglican Home		RCR Sec. 54 - General health and	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
07/Dec/2022	St. Jude's Aligheat Home	Supervision	hygiene	Varicouver	Long Term Care	Home Society	Licensing	action plan
07/Dec/2022	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal	No further action required all	No further action required all
07/000/2022	Willing don creek village	Supervision	more than 30 day stay	Owen River	Long remiredie	Health	contraventions have been addressed	contraventions have been
		Supervision	more than 30 day stay			ricatti	Contraventions have been addressed	laddressed
		Records and	RCR Sec. 88 - Record of minor and	1			Corrective action plan submitted to	Review and monitor corrective
		Reporting	reportable incidents				Licensing	action plan
		Staffing	RCR Sec. 42 - Staffing coverage	1			Licensing	action plan
		Policies &	RCR Sec. 48 - Advise on admission	1				
		Procedures	New Sec. 40 Mayise on damission					
01/Dec/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	Resources provided Review and
01, 000, 1011	Residence Inc.	Procedures	procedures		201.8 101111 0010	Residence Inc.	be submitted, Licensee has addressed	approve health and safety plan,
	nesidence me.	Nutrition & Food	RCR Sec. 62 - Menu planning			incolucinee inc.	some contraventions, corrective	Follow up inspection required
		Services	ment deen de mienta pianting				action plan required to be submitted	l snow up inspection required
		Staffing	RCR Sec. 37 - Character and skill	-			to Licensing	
		Starring	requirements				to Licensing	
		Staffing	RCR Sec. 41 - Management and					
		Starring	supervisory staff					
		Staffing	RCR Sec. 42 - Staffing coverage					
18/Nov/2022	Berkley Care Centre	Physical,	RCR Sec. 62 - Menu planning	North Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
10,1101,1011	Derme, sare semie	Equipment and	ment deen de mienta pianting		201.8 101111 0010	Health	Licensing	action plan
		Furnishing						
		Care &	RCR Sec. 50 - Continuing	1				
		Supervision	accommodation					
		Nutrition & Food	RCR Sec. 62 - Menu planning	1				
		Services	The second of the second planning					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated		D 1: : 0	DOD C. OF D. II.	.,	5			
17/Oct/2022	University Hospital -	Policies &	RCR Sec. 85 - Policies and	Vancouver	Extended Care	Vancouver Coastal Health**		
14/0+/2022	Purdy Pavilion ECU	Procedures	procedures	Dialama and	Lawa Tawa Cawa		A booth and refer uples is securined to	Description of Designation
14/Oct/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	1
	Residence	Procedures	procedures	-		Residence Inc.	be submitted, Licensee has addressed	1
		Licensing	RCR Sec. 46 - Prohibited service				some contraventions, corrective action plan required to be submitted	Review and approve health and safety plan, Follow up inspection
		Medication	RCR Sec. 68 - Medication safety				to Licensing	required
			and advisory committee					'
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 60 - Dispute resolution				Corrective action plan submitted to	Review and monitor corrective
		Procedures					Licensing	action plan
8/Sep/2022	Inglewood Private	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Baptist Housing Oak Bay	,	
	Hospital	Supervision	more than 30 day stay			Care Society		
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not					
		Abuse	permitted					
		Physical Facility	RCR Sec. 21 - Equipment and					
		Equipment &	furnishings					
		Furnishings						
		Staffing	RCR Sec. 42 - Staffing coverage					
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees					
		Staffing	RCR Sec. 37 - Character and skill					
			requirements					
		Physical Abuse	RCR Sec. 81 - Care plan needed if					
			more than 30 day stay					
		Physical Abuse	RCR Sec. 52 - Harmful actions not					
			permitted					
24/Aug/2022	Arbutus Care Centre	Medication	RCR Sec. 71 - Changes to directions	Vancouver	Private Hospital	Revera Inc.		
			for use of medication					
		Records and	RCR Sec. 91 - Currency and	_				
		Reporting	availability of records					
16/Aug/2022	Sunrise of Lynn Valley	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Long Term Care	Ventas SS L Ontario II		
		Supervision	care plans			Inc		
06/Jul/2022	Leaside Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Acquired Injury	Saltgrass Health Inc.		
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
23/Jun/2022	Holy Family Hospital	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Providence Health Care		
		Care &	RCR Sec. 82 - Implementation of					
		Supervision	care plans					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
23/Jun/2022	Inglewood Care Centre	Care &	RCR Sec. 82 - Implementation of	West Vancouver	Long Term Care	Baptist Housing (Baptist
		Supervision	care plans			Housing Oak Bay Care
						Society)
1/Jun/2022	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles
		Equipment and	furnishings			Inc.
		Furnishing				
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
21/Jun/2022	Champlain House	Policies &	RCR Sec. 85 - Policies and	Vancouver	Mental Health	Coast Foundation
		Procedures	procedures			Society (1974)
		Staffing	RCR Sec. 40 - Continuing			
			monitoring of employees			
21/Jun/2022	Richmond Lions Manor -	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Vancouver Coastal
	Bridgeport	Supervision	more than 30 day stay			Health
		Staffing	ACT Sec. 7 - Standards to be			
			maintained			
21/Jun/2022	Royal Arch Masonic	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Royal Arch Masonic
	Home	Supervision	maintained			Homes Society
		Care &	RCR Sec. 81 - Care plan needed if	1		
		Supervision	more than 30 day stay			
28/Apr/2022	Christenson Village	Records and	RCR Sec. 76 - Notification of illness	Gibsons	Long Term Care	The Good Samaritan
		Reporting	or injury			Society
L8/Apr/2022	Minoru Residence	Records and	RCR Sec. 77 - Reportable incident	Richmond	Extended Care	Vancouver Coastal
		Reporting	· ·			Health
8/Apr/2022	Quinton Place Residence	Policies &	RCR Sec. 85 - Policies and		Child and Youth	North Shore Disability
		Procedures	procedures		Residential	Resource Centre
		Staffing	RCR Sec. 41 - Management and]		
			supervisory staff			
		Records and	RCR Sec. 71 - Changes to directions			
		Reporting	for use of medication			
08/Apr/2022	Lynn Valley Care Centre	Hygiene and	RCR Sec. 54 - General health and	North Vancouver	Long Term Care	North Shore Private
		communicable	hygiene			Hospital (1985) Ltd.
		disease control				
		Hygiene and	RCR Sec. 39 - Continuing health of	1		
		communicable	employees			
		disease control				
		Care &	RCR Sec. 52 - Harmful actions not]		
		Supervision	permitted			
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not	1		
		Abuse	permitted			

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionR
Substantiated							
08/Apr/2022	Lynn Valley Care Centre	Emotional/Verbal	RCR Sec. 52 - Harmful actions not	North Vancouver	Private Hospital	North Shore Private	
	Private Hospital	Abuse	permitted			Hospital (1985) Ltd.	
		Care &	RCR Sec. 52 - Harmful actions not				
		Supervision	permitted				
		Hygiene and	RCR Sec. 54 - General health and				
		communicable	hygiene				
		disease control					
		Hygiene and	RCR Sec. 39 - Continuing health of				
		communicable	employees				
		disease control					
30/Mar/2022	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Substance Use	Turning Point Recovery	
	Society - Vancouver	Program	RCR Sec. 55 - Program of activities			Society	
29/Mar/2022	Together We Can	Records and	RCR Sec. 85.1(2) - Repayment	Vancouver	Substance Use	Together We Can Drug	
		Reporting	agreements			& Alcohol Recovery &	
						Education Society	
25/Mar/2022	Louis Brier Hospital	Care &	RCR Sec. 82 - Implementation of	Vancouver	Extended Care	Jewish Home for the	
		Supervision	care plans			Aged of BC	
25/Mar/2022	Lakeview Care Centre	Care &	RCR Sec. 54 - General health and	Vancouver	Private Hospital	Axium and Revera LTC Joint Venture	
		Supervision	hygiene				
		Care &	RCR Sec. 81 - Care plan needed if	1			
		Supervision	more than 30 day stay				
24/Mar/2022	Creekstone Care Centre	Records and	RCR Sec. 80 - Short term care plan	North Vancouver	Long Term Care	Creekstone Care Centre	
		Reporting	on admission			Limited Partnership	
		Policies &	RCR Sec. 85 - Policies and				
24/Mar/2022		Procedures	procedures				
	Louis Brier Home	Physical Facility	RCR Sec. 29 - Bedroom furnishings	Vancouver	Long Term Care	Jewish Home for the	
		Equipment &				Aged of BC	
		Furnishings					
		Physical Facility	RCR Sec. 21 - Equipment and				
		Equipment &	furnishings				
		Furnishings					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequi
Substantiated							
23/Mar/2022	Villa Cathay Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Villa Cathay Care Home	
		Staffing	RCR Sec. 40 - Continuing			Society	
			monitoring of employees				
		Care &	ACT Sec. 7 - Standards to be	_			
		Supervision	maintained				
		Care &	RCR Sec. 63 - Food preparation				
		Supervision	and service				
		Care &	RCR Sec. 81 - Care plan needed if	1			
		Supervision	more than 30 day stay				
15/Mar/2022	George Pearson Centre	Records and	RCR Sec. 76 - Notification of illness	Vancouver	Extended Care	Vancouver Coastal	
		Reporting	or injury			Health**	
01/Mar/2022	Westminster House	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Mental Health	547727 BC Ltd	
•		Supervision	more than 30 day stay				
01/Mar/2022	Pender House	Records and	RCR Sec. 76 - Notification of illness	Vancouver	Mental Health	Coast Mental Health	
		Reporting	or injury				
18/Feb/2022	Evergreen House	Policies &	RCR Sec. 85 - Policies and	North Vancouver	Extended Care	Vancouver Coastal	
		Procedures	procedures			Health Authority	
		Care &	RCR Sec. 73 - Restrictions on use of	-		,	
		Supervision	restraints				
		Care &	RCR Sec. 81 - Care plan needed if	1			
		Supervision	more than 30 day stay				
		Care &	RCR Sec. 59 - Family and resident	1			
		Supervision	council				
16/Feb/2022	West Vancouver Care	Policies &	RCR Sec. 85 - Policies and	West Vancouver	Private Hospital	Mayfair Properties Ltd -	
	Centre Private Hospital	Procedures	procedures			Accounts Payable	
	1		·			,	
11/Feb/2022	Lynn Valley Care Centre	Care &	RCR Sec. 81 - Care plan needed if	North Vancouver	Long Term Care	North Shore Private	
		Supervision	more than 30 day stay			Hospital (1985) Ltd.	
		Records and	RCR Sec. 81 - Care plan needed if	1			
		Reporting	more than 30 day stay				
		Records and	RCR Sec. 80 - Short term care plan	1			
		Reporting	on admission				
		Physical Facility	RCR Sec. 30 - Physical	1			
		Equipment &	requirements of bathrooms				
		Furnishings					
		Policies &	RCR Sec. 85 - Policies and	1			
		Procedures	procedures				
		Nutrition & Food	RCR Sec. 67 - Eating aids and	1			
		Services	supplements				
		Staffing	RCR Sec. 42 - Staffing coverage	1			

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequir
09/Feb/2022	Rosewood Manor	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Richmond Intermediate	
• •		Supervision	more than 30 day stay			Care Society	
	Care &	RCR Sec. 57 - Access to persons in	1				
		Supervision	care				
9/Feb/2022	Dogwood Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Vancouver Coastal	
		Procedures	procedures			Health**	
17/Jan/2022	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village	
		Care &	RCR Sec. 74 - When restraints may			3 LLP	
		Supervision	be used				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
		Care &	RCR Sec. 73 - Restrictions on use of				
		Supervision	restraints				
07/Jan/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 29 - Bedroom furnishings	North Vancouver	Long Term Care	North Shore Private	
		Equipment and				Hospital (1985) Ltd.	
		Furnishing					
20/May/2021	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal	
		Supervision	more than 30 day stay			Health	
		Records and	RCR Sec. 76 - Notification of illness				
		Reporting	or injury				
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				
			permitted				
09/Apr/2021	Minoru Residence	Hygiene and	ACT Sec. 7 - Standards to be	Richmond	Extended Care	Vancouver Coastal	
		communicable	maintained			Health	
		disease control					
31/Mar/2021	Lynn Valley Care Centre	Care &	RCR Sec. 57 - Access to persons in	North Vancouver	Long Term Care	North Shore Private	
		Supervision	care			Hospital (1985) Ltd.	
19/Feb/2021	Banfield Pavilion -	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Extended Care	Vancouver Coastal	
	Vancouver General	Supervision	more than 30 day stay			Health	
	Hospital						
11/Feb/2021	Haro Park Centre	Staffing	RCR Sec. 40 - Continuing	Vancouver	Long Term Care	Haro Park Centre	
			monitoring of employees			Society	
02/Feb/2021	Little Mountain Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Little Mountain	
		Hygiene and	VCH MHO - Enhanced Cleaning			Residential Care and	
		communicable				Housing Society	
		disease control					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
02/Feb/2021	Quinton Place Residence	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	North Shore Disability
		Supervision	more than 30 day stay		Residential	Resource Centre
		Care &	RCR Sec. 47 - Admission screening			Association
		Supervision				
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Staffing	RCR Sec. 41 - Management and			
			supervisory staff			
		Staffing	RCR Sec. 43 - Employee trained in			
			first aid			
		Staffing	RCR Sec. 42 - Staffing coverage			
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
02/Feb/2021	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village
						3 LLP
27/Jan/2021	Sunrise of Lynn Valley	Policies &	VCH MHO - Visitor Policy and	North Vancouver	Long Term Care	Ventas SS L Ontario II
		Procedures	Screening			Inc
07/Jan/2021	Together We Can	Care &	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug
		Supervision				& Alcohol Recovery &
						Education Society
8/Dec/2020	Arbutus Care Centre	Policies &	RCR Sec. 85 - Policies and	Vancouver	Private Hospital	Revera Inc.
		Procedures	procedures			
		Staffing	RCR Sec. 42 - Staffing coverage]		
18/Dec/2020	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Substance Use	Turning Point Recovery
	Society North Shore					Society
	Women's					
18/Dec/2020	Kopernik Lodge	Records and	RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	M. Kopernik (Nicolaus
		Reporting				Copernicus) Foundation
		Physical Abuse	RCR Sec. 52 - Harmful actions not			
			permitted			
.5/Dec/2020	Hilltop House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	Squamish	Long Term Care	Vancouver Coastal
			permitted]		Health Authority
		Care &	RCR Sec. 81 - Care plan needed if	7		
		Supervision	more than 30 day stay			
15/Dec/2020	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal
		Supervision	more than 30 day stay			Health Authority
		Staffing	RCR Sec. 42 - Staffing coverage			

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
10/Dec/2020	Capilano Care Centre	Nutrition & Food	ACT Sec. 7 - Standards to be	West Vancouver	Long Term Care	Revera Long Term Care
		Services	maintained			
		Physical,	ACT Sec. 7 - Standards to be			
		Equipment and	maintained			
		Furnishing				
		Physical,	RCR Sec. 22 - Maintenance			
		Equipment and				
10/Dec/2020	Three Links Care Centre	Hygiene and	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Three Links Care Society
		communicable	maintained			· ·
		disease control				
25/Nov/2020	Capilano Care Centre	Hygiene and	VCH MHO - Visitor Policy and	West Vancouver	Long Term Care	Revera Long Term Care
		communicable	Screening			
		disease control				
20/Nov/2020 Columbus Residence	Columbus Residence	Policies &	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Columbus Long Term Care Society
		Procedures	·			
		Policies &	RCR Sec. 74 When restraints may	1		,
		Procedures	be used			
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Physical Facility	RCR Sec. 14 - Accessibility			
		Equipment &				
		Furnishings				
12/Nov/2020	Evergreen House	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Extended Care	Vancouver Coastal
		Supervision	care plans			Health Authority
		Care &	RCR Sec. 67 - Eating aids and			
		Supervision	supplements			
		Physical,	RCR Sec. 22 - Maintenance			
		Equipment and				
		Furnishing				
		Staffing	RCR Sec. 42 - Staffing coverage			
		Hygiene and	VCH MHO - Visitor Policy and			
		communicable	Screening			
		disease control				
		Medication	RCR Sec. 70 - Administration of			
			medication			
30/Oct/2020	Turning Point Recovery	Hygiene and	RCR Sec. 63 - Food preparation	Vancouver	Substance Use	Turning Point Recovery
	Society - Vancouver	communicable	and service			Society
		disease control				

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	Action
Substantiated							
21/Oct/2020	George Pearson Centre	Care &	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal	
		Supervision	maintained			Health	
		Policies &	RCR Sec. 85 - Policies and				
		Procedures	procedures				
8/Oct/2020	Haro Park Centre	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Haro Park Centre	
		Supervision	care plans			Society	
		Records and	RCR Sec. 77 - Reportable incident				
		Reporting					
		Policies &	RCR Sec. 74 When restraints may				
		Procedures	be used				
8/Oct/2020 Haro Park Centre	Haro Park Centre	Licensing	RCR Sec. 8 - Continuing duty to	Vancouver	Long Term Care	Haro Park Centre	
			inform			Society	
			RCR Sec. 9 - Notice of change of			,	
			operation				
		Policies &	RCR Sec. 85 - Policies and				
		Procedures	procedures				
		Records and	RCR Sec. 86 - Records respecting				
		Reporting	employees				
29/Sep/2020	Amica West Vancouver	Care &	RCR Sec. 54 - General health and	West Vancouver	Long Term Care	Amica Senior Lifestyles	
		Supervision	hygiene			Inc.	
29/Sep/2020	German Canadian Care	Hygiene and	VCH MHO - Visitor Policy and	Vancouver	Long Term Care	German Canadian	
	Home	communicable	Screening			Benevolent Society of	
		disease control				B.C.	
16/Jul/2020	Amica Lions Gate	Records and	RCR Sec. 77.1 - Records respecting	West Vancouver	Long Term Care	Amica Senior Living Management Inc.	
		Reporting	admission				
		Policies &	RCR Sec 85(2)(m) - Policy and				
		Procedures	procedure for obtaining consent				
14/Jul/2020	Lakeview Care Centre	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Private Hospital	Axium and Revera LTC	
			maintained			Joint Venture	
14/Jul/2020	Lynn Valley House	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Community Living	North Shore Connexions	
		Physical,	RCR Sec. 21 - Equipment and			Society	
		Equipment and	furnishings				
		Furnishing					
		Nutrition & Food	RCR Sec. 66 - Individual nutrition				
		Services	needs				
18/Jun/2020	West Vancouver Care	Records and	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Mayfair Properties Ltd	
	Centre Private Hospital	Reporting	more than 30 day stay	1			
		Records and	RCR Sec. 80 - Short term care plan				
		Reporting	on admission			<u> </u>	